

# **Policies and Procedures for the Use of Gunnison Valley RTA Public Transportation**

The following document is on public display at the Gunnison Valley RTA Transit Center and on the official Gunnison Valley RTA website.

## General Use Policies

1. General Policy. Public transportation vehicles and facilities are provided by the Gunnison Valley RTA (RTA) for the benefit of the Crested Butte/Mt. Crested Butte community, visitors, and the general public. All permissible use of public transportation vehicles and facilities shall be strictly limited to conduct consistency with the reasonable use and enjoyment of such services and for their safe and reliable operation.

2. Use of Gunnison Valley RTA Services.

- a. There are currently no fares for the use of RTA services, however the board may adopt fares from time to time..
- b. Use of RTA services is available on a first-come, first-served basis until capacity is reached. The buses cannot wait for incomplete boarding parties.
- c. Use of the RTA Transit System constitutes an acceptance of the terms of use.
- d. All users must wear shirts and shoes and display proper hygiene as to not be overtly offensive to other passengers.

3. Standing Passengers. All standing passengers (whether adults or children) must use the handrails or other stabilization devices provided on the vehicles in order to stabilize themselves while the vehicle is in operation. Passengers are not permitted to stand forward of the Standee Line per federal regulations. Passengers stand at their own risk.

4. Children.

- a. Riders age eight (8) and younger must be under the supervision of a responsible adult at all times when using RTA services.
- b. Children must be removed from strollers while on the RTA.
- c. All children under the age of six (6) must be seated.
- d. Diapers may not be changed aboard a RTA Transit vehicle.

5. Strollers; Wagons.

- a. Only collapsible strollers, wagons and similar child transport devices are permitted on the RTA. Non-collapsible strollers, wagons, and similar child transport devices are not permitted on the RTA.
- b. All strollers, wagons, and similar child transport devices shall be carried on the RTA vehicle in their collapsed condition.

6. Bicycles, Skis, and Snowboards.

- a. On a seasonal basis, RTA vehicles are equipped to carry bicycles on a first-come, first-served basis until capacity is reached.
- b. Any rider traveling with a bicycle, skis, or snowboard must be able to load without assistance.
- c. Bicycles may not be brought on-board transit vehicles. If space is available, skis and snowboards may be brought on-board. Use of the provided bicycle rack is at the user's own risk.

7. Carry-On Items.

- a. RTA vehicles do not have space specifically designed for storage, and anything other than carry-on baggage is not allowed on RTA vehicles.
- b. Riders may bring small packages and groceries on-board vehicles if space is available and if they maintain control of these items within their immediate seating area.
- c. Any rider traveling with carry-on items must be able to board without assistance.
- d. Carry-on items must not interfere with passenger safety or obstruct the aisles.
- e. Portable music devices such as radios, iPods, etc. must not be played at a volume that would disrupt the safe operation of the transit vehicle or annoy other passengers. Transit riders are required to use headphones for their radios or iPods while on board a transit vehicle as a courtesy to your fellow passengers.
- f. No food or beverages may be consumed aboard a RTA vehicle. Beverages should be transported in a spill proof container.

8. Hazardous Materials. Hazardous materials such as explosives, flammable liquids, firearms, or weapons (except as authorized by law) are prohibited on RTA vehicles. Mention of any such materials is considered to be threatening behavior and will not be tolerated. Any violation of this prohibition will result in immediate notification of the appropriate law enforcement officials.

9. Animals. All animals are prohibited from RTA, subject to the following limited exceptions:

- a. Legitimate service animals under the control of a guest with a disability as permitted by the ADA.
- b. Animals stored in an approved carrier under the control of a responsible guest.

- c. Any rider traveling with an animal may be expelled if the animal's behavior compromises the safe operation of RTA or otherwise poses a threat to the health, safety, and welfare of the public.
10. Smoking. Smoking is strictly prohibited while using RTA vehicle.
11. Loitering. Remaining on board a RTA vehicle without a destination, sleeping on-board a RTA vehicle, or loitering at a Public Transit Station or designated Bus Stop is not permitted.
12. Disruptive Behavior. Loud, obnoxious behavior or the use of foul language is not permitted aboard a RTA Transit Vehicle, at a designated public bus stop, or at a Public Transit Station. Disruptive passengers may be denied RTA Services at the discretion of the Transit Operator.
13. Flash Photography, Laser Pointers. Taking flash photographs or the use of a laser pointer while on board a transit vehicle is extremely dangerous and not permitted.
14. Alcohol; Illegal Drugs.
  - a. The consumption of alcohol is prohibited while using the RTA services.
  - b. The possession of an open alcoholic beverage container is prohibited while using the RTA services.
  - c. No person may ride the RTA services while he or she is visibly intoxicated and not in control of their own person.
  - d. The possession, sale, or use of any illegal drug is prohibited while using RTA services.
14. Deviated Fixed Route System. The Gunnison Valley RTA Transit System is a deviated fixed route public transportation system. We are prohibited by federal law from making undesigned stops in which to board or disembark passengers unless prior arrangements have been made by following the RTA Deviated Fixed Route Bus Policy which is available by online at [www.gunnisonvalleyrta.org](http://www.gunnisonvalleyrta.org) or by calling the provider. The RTA Transit System complies with all state and federal regulations for public transportation and is under the jurisdiction of the Federal Transit Administration and Federal Motor Carrier Safety Regulations.
15. Emergencies. In the event of an unforeseen emergency, the Transit Operator shall provide passengers with specific directions for evacuation and/or other necessary actions. For your safety and that of our other passengers, you must comply with the directions provided. Transit Operators are licensed Commercial Drivers and are provided extensive training to meet federal regulations for safety.
16. Compliance with Use Policies. The RTA Transit System reserves the right to deny boarding or RTA services to any person not complying with the Use Policy and Procedures for the transit system. Refusal to comply with the directions of a Transit Operator or Transit Supervisor and/or the hindering of the movement of public transportation is punishable by Federal Law with up to 16 years in prison and up to \$750,000 in fines. Other state and local laws may also apply. Persons not following the basic requirements for Use of the RTA Services will not be allowed to board or will be told they must disembark. The RTA Transit System will notify law enforcement officials of any misconduct involving RTA Services at its discretion.
17. Non-Discrimination. The Gunnison Valley RTA complies with Title VI of the Civil Rights Act of 1964. The level and quality of transportation service will be provided without regard to race, color, or national origin in accordance with Title VI. All RTA services are provided with equal access to all.
18. Accessibility. All RTA vehicles shall meet the standards of accessibility for persons with disabilities established by the Federal Transit Administration pursuant to the Americans with Disabilities

Act, 42 U.S.C. §12101, et seq. (Public Law 101-336). Accessibility is provided along our fixed route system at designated bus stops only.

Notice

Any person who believes he/she or any specific class of persons is subjected to discrimination prohibited by Title VI Civil Rights Act or the provisions of the Americans with Disabilities Act may by him/herself or by a representative file a written complaint with Gunnison Valley RTA and/or the Federal Transit Administration. All complaints will be promptly investigated.

To request additional information on the Gunnison Valley RTA nondiscrimination obligations or the Americans with Disabilities Act, contact:

Executive Director  
Gunnison Valley RTA  
407 Maroon Avenue  
P.O. Box 39  
Crested Butte, Colorado 81224

Information in languages other than English will be provided as needed and will be consistent with DOT LEP Guidance. Additionally, alternative formats, i.e. large print are available upon request.